

CJ 650 Module Eight Journal Guidelines and Rubric

Overview: In this journal assignment, you will be asked to answer questions about the case study at the end of Chapter 8 in the textbook.

The journal assignments in this course are private between each student and the instructor. Approach these activities as (a) an opportunity to reflect upon and apply what you learn each week based on any assigned readings, discussions, and activities, and (b) an opportunity to share your knowledge and expertise based on your educational and professional experiences in the past. As a successful professional, you will need good reflective and writing skills, and journal assignments offer you the opportunity to further develop these skills.

Prompt: For this journal assignment, you will answer questions about the case study on communication from Chapter 8 of your textbook. After reading the case study, write a journal assignment in which you answer questions from the textbook.

Specifically, address the following **critical elements**:

I. Communication

- a) What is/are the communication barrier(s) in this case? Why do you believe these occurred?
- b) Who is at fault—the prison, the prosecutor’s office, the process on which indictments and release procedures are based, or all of these? Are any other agencies at fault? If fault lies with the procedures, how can these be changed or enhanced to allow for better communication between the agencies?

II. Liability

- a) Liability is always an issue in corrections. If Johnson harms someone else while free, who is liable? Why?

III. Service Quality

- a) How could service quality be built into the responses of the prosecutor’s office and the prison? Who are the customers that they serve?

For help, reference the textbook and resources for this module. This assignment will help prepare you for Milestone Two: Draft of Crisis Response Plan.

Rubric

Guidelines for Submission: Submit assignment as a Word document with double spacing, 12-point Times New Roman font, and one-inch margins. Articulate your insights and ideas in a professional manner. Use language appropriate to the industry and company, providing annotations to clarify as necessary (e.g., use of company-specific acronyms). Include citations and references in APA format where appropriate.

Critical Elements	Evident (100%)	Not Evident (0%)	Value
Communication	Describes the communication barriers and methods for prevention based on the case study details	Does not describe the communication barriers and methods for prevention based on the case study details	25
Liability	Correctly identifies who is liable in the case study and defends choice with reasons and specific examples	Does not correctly identify who is liable in the case study and defend choice with reasons and specific examples	25
Service Quality	States how service quality can be built into the communications process within the context of the scenario	Does not state how service quality can be built into the communications process within the context of the scenario	25
Writing Mechanics	Assignment is free of major errors of grammar and organization; errors are marginal and rarely interrupt the flow	Assignment is not free of major errors of grammar and organization	25
Total			100%